

## Registration & Tiered Pricing FAQs

### Girl Scout Membership Information:

All campers must be Girl Scouts, either with GSCSNJ or another Girl Scout council.

- Have a current 2024 GSCSNJ membership?

Continue on to “How do I register for Summer Camp?,” below.

- Had a GSCSNJ Membership in 2023, but haven’t renewed for 2024?
- Need assistance? Call Customer Care at 856.795.1560

### What program should I register my Girl Scout for based on age level?

You should register your camper based on the grade that she will be going into in **September 2024**. So even if your camper is a 3rd grade Brownie in May, this summer she should be registered as a 4th grade Junior.

### How do I register for Summer Camp?

We have a new platform for Summer Camp registration! If your camper has attended GSCSNJ Camps in the past, you are already familiar with the **CampDoc** system used for health records. We are excited to share that **CampDoc** will now be our registration system starting in 2024. Now you will only need one profile for all your campers’ information.

All members will receive an email with an invitation to the online registration system. It is important to use the most updated version of Google Chrome, Mozilla Firefox, Microsoft Edge, or Safari to accept your invitation. Other browsers will not work with this secure system. Step by step instructions for registration can be found by clicking the following links:

[Sign Up Instructions – DocNetwork Help Center](#)

[Register Instructions – DocNetwork Help Center](#)

- Click on the green “Register for Camp Now” button from our homepage. Then click “Continue to Registration” to enter our camp registration portal, CAMPDOC. Please note that you must follow this path to access CAMPDOC—it is a unique link specific to our council and our camps.
- Returning campers, login to your existing CAMPDOC account. Forgot your password? Click on the reset password. **Please do not create a new account.**
- New camp families must create an account for your family and camper(s). An adult must create the account for themselves and then add their camper(s).
- From here, you will be able to register for all GSCSNJ camps and for one or more campers in your family. Once you have completed your camper’s enrollment/registration, an account update will be emailed to you. Prior to the camp season, you will receive emails reminding you of action items.
- Select the camp(s) and program(s) your camper(s) is interested in.
- Pay your \$50 per session, non-refundable, nontransferrable, camp registration fee to secure your spot.
- Select add-on options like before/after care.
- **Need help?** Contact [customercare@gscsnj.org](mailto:customercare@gscsnj.org) or call 856.895.1560.

- What's Next? You will receive a confirmation email that states your camper is registered. If you do not see the word "registered" under "Status," log back in and make sure the registration fee was paid. On your camp dashboard, you will be able to fill out the needed Health History information and additional camp program forms. Required forms must be completed by June 15th. Families should complete all forms openly and honestly. This information is used to provide the best level of care possible for your camper.
- Each Camp's Family Handbook and additional information for each camp will be available on [www.gscsnj.org](http://www.gscsnj.org) in early spring under the Summer/Outdoor Tab.

### **What is the deadline for registration?**

Registrations are accepted until the program is full or one week prior to the program date, whichever comes first.

### **A note about program space and capacity**

Program space is limited. Many of our programs fill up by late May. Attendance capacity is based on the needs of the program itself and cannot be adjusted due to late registration, transfer requests, troop needs, etc. Badges and patches will only be given out to girls who are in attendance.

### **What are the Discounts & Add-Ons for summer camp?**

At GSCSNJ camps, we offer a view discounts below:

#### **Early-Bird registration discount** -January 8th-April 15th

- Receive \$30 off the total cost per week of camp when you register by April 15, 2024.

#### **Sibling Discount**

- Receive \$25 off of the total cost per week for each additional camper attending this summer

#### **Parent(Self) Transportation Discount**

- Receive \$30 off of the total cost per week for your camper(s) if you choose to drive.

#### **Camp Staff Discount**

- Receive a 35% discount for your camper per week. Camper(s) must be immediate family members. Talk to your camp director for more information.

We also offer a Before/After Care Add On Option at our camps.

#### **Before/After Care Option (7:30am-6:00pm)**

- \$80 per camper per week (**Actual cost \$50** (\$80 - \$30))

If you have any questions please contact Customer Care at 856.795.1560 or [customer care@gscsnj.org](mailto:customer care@gscsnj.org)

### **Is there a deposit required to hold my camper's space?**

Yes, there is a non-refundable \$50 deposit that is required to hold your campers space until June 1st. Payments may be made at any time (in CampDoc you can create your own payment plan), **but payment must be made in full by June 1st in order for your camper to come to camp. Registrations after June 1st must be paid in full.**

### **How do I make a payment for my camper(s) tuition?**

After you have chosen your program(s) for your camper(s) and completed any required forms, Under Financial, click "make a payment." It may require you to create a billing contact—this can be the account holder or anyone responsible for paying for camp. Your camper is not registered for their program until

their \$50 per session, non-refundable, non-transferrable, camp registration fee is paid, and their status is marked as “registered.”

Without this payment, your camper’s status will be marked “enrolled” which means their spot is not secured. If you are applying for Financial Assistance, you still need to register your camper and pay the \$50 per session camp registration fee, refundable if financial assistance is denied.

To pay pending camp tuition, return to CAMPDOC at any time, but no later than June 1, 2024. Click on the “Access Your CAMPDOC Account” button. You can return more than once to make or schedule future payments.

**All accounts must be paid in full by June 1, 2024.** All registrations submitted after June 1, 2024 must be paid in full at the time of registration.

### **Is the deposit refundable?**

No, the \$50 deposit is non-refundable for any reason.

### **How do cancellations or transfers work?**

Cancellations requested more than 30 days of the start day of the camp week, will be refunded less the \$50 deposit per session. **Less than 30 days before the camp week, there will be no refund except for requests due to a death in the immediate family or medical necessity (written note from physician must accompany request).** These refunds will be processed less the \$50 per session, non-refundable, nontransferrable, camp registration fee. Transfers requested to an existing reservation to make changes to a different week or session will incur a \$25 transfer fee.

**Weather-related refunds are not given unless the camp is closed.** If the camp is closed due to weather, pro-rated refunds will be issued to registered campers. **Communicable disease exposure** related cancellations and refunds are approved on a case by case basis.

### **Can we use Financial Aid to pay for camp?**

Yes! You can use our Financial Aid program, Council Cares, to pay for camp. Best practice is to pay the deposit to hold your space, then submit the request for Council Cares via email at [councilcares@gscsnj.org](mailto:councilcares@gscsnj.org)

## **Tiered Pricing FAQs**

### **What is this tiered pricing all about?**

To accommodate all of our families, there are three pricing levels. Choose the tier that is most suitable for your family. Each household makes this decision, and **additional financial documents will not be required.** We want to make sure every camper has the opportunity to explore the outdoors!

When you register, you will be asked to select the tier your family can afford. When you register for Summer Camp, all of the prices for each session will be listed with the Tier3 pricing option. If you prefer to pay Tier1 or Tier2 you will be able to apply for a coupon at check out. Use code TIER1 to receive the subsidized cost or use code TIER2 for the standard cost.

### Tier One (Tier1)

Our partially subsidized cost for families looking to save a little. While this option does not cover the cost of camp entirely, it does help us pay for program supplies, staffing, food, and maintenance. Girl Scouts of Central & Southern, NJ subsidizes the remainder of the cost through other revenue sources, donations, and grants.

### Tier Two (Tier2)

**The standard fee** that we are asking as many members as possible to pay. This option is the closest to the actual cost of camp that helps to pay for program supplies, staffing, food, and maintenance.

### Tier Three (Tier3)

This fee is inclusive of the standard fee, but is for families that are able to contribute a little extra to ensure the longevity of our Summer Camp program. Every additional bit helps.